## RUNNING OPTINET FLEX VIA MICROSOFT REMOTE DESKTOP APP (APPLE DEVICES)

Follow the steps below setup the FLEX training server access on your Apple device:

1. Search the app store for 'Microsoft Remote Desktop' and download the app to your device.



2. Open the app on your device and click /tap the '+' button in the top right corner.



3. When the 'Add New' window appears click / tap 'Remote Resources'

Cancel	Add New		
Desktop		>	
Remote Resources		>	

4. When the 'Remote Resources' window opens click / tap 'Email address or web feed URL'



5. Enter the email address 'optinetdemo@hostedflex.net' and click / tap 'Done'.



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6. In the next window click / tap 'Find Feed'

< Add New	Remote Resources	Find Feed
Email address or URL	optinetdemo@hos	tedflex.net >

7. Next, click / tap 'Add User Account'.

Remote Resources	User Accounts	
Add User Account		>

8. Enter the 'Username & Password' that were emailed to you and click / tap 'Save'

<b>く</b> User Accounts	Add User Account	Save
ſ		
Username	flex\optinetdemo0007	
Password	•••••	8

9. Now click / tap 'Find Feed' again to discover the remote FLEX feed.

🗸 Add New	Remote Resources	Find Feed
Email address or URL	optinetdemo@host	edflex.net >

10. When the resource feed URL appears, click / tap 'Subscribe'.



11. Once the feed has been added you will see an icon appear labelled 'FLEX – Optinet Training'.



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12. Double click / tap the icon to run **FLEX** 



13. If the security window below appears, select the option 'Don't ask me for connection to this computer again.' and then click / tap 'Accept'.

Reject	Accept
*.hostedflex.net	Not Verified
Client Authentication	Expires 05/27/2023 00:59:59
More Details	>
Don't ask me for connection to this computer again.	

14. When presented with the login window, enter the '**Staff ID**' & '**PIN**' details that were emailed to you.



## **Device Resolution**

Depending on your device the resolution may be too low or too high so FLEX may not appear as you expect. There are options within the Remote Desktop App (*Settings->Display*) to change the device resolution.

FLEX needs a minimum resolution of 1360 x 768.